



WELCOME BACK TO THE TERRACE AT WEST LODGE PARK HOTEL

We are very excited to be fully reopening our terrace on Monday 12th April for breakfast, morning coffee, lunch, snacks, afternoon tea and dinner.

We are strictly following government laws and are committed to the safety and wellbeing of both our guests and staff during these challenging times.

It is fantastic to welcome back our wonderful guests, where we will greet you warmly without a handshake or a hug.

You should book ahead via telephone or online as we may not always have the capacity to take walk-in bookings. We do not want to leave anyone feeling disappointed. Any walk-in bookings must register their details for track and trace purposes. Unfortunately, we are unable to guarantee specific tables on the terrace. Should we experience poor weather you will more than welcome to cancel your booking, but sadly we will be unable to seat you inside the hotel until the 17th May, due to current government laws.

Please kindly take note of the below details:

- be aware of entry and exit points and maintain social distancing with other guests and hotel staff at all times
- please wear a mask or face covering at reception, in the corridors and when using the washroom - they are not required to be worn when seated on the terrace
- on arrival, please wait to be seated by one of our friendly team to ensure you are provided a clean and sanitised table
- we kindly ask guests to sanitise their hands using one of our various dedicated sanitising stations
- we offer a generous two hours maximum time slot per table
- table bookings must be a maximum of six guests gathering (including children and babies) or two households on one table
- we will provide you with full table service, so you can relax and enjoy your experience with us, without needing to be inside the hotel or at the bar
- whilst we are unable to seat guests inside, you are more than welcome to use our washroom facilities
- where possible, please pay with a card - we now have a £45 contactless limit
- room service inside continues for all hotel residents travelling for essential purposes or business

We are pleased to inform we also offer a takeaway service for those who are unable to visit us or would like to experience our West Lodge Park offering within the comfort of their own home. Please visit the website for more details.

From 17th May our Terrace Bar and Mary Beale Restaurant will be reopening for inside dining, at which time tables on the terrace will sadly no longer be bookable, but we will be more than happy to seat you outside on request pending availability.

Let's work together in preventing the spread of Covid 19 by following the correct guidelines / laws and by having an enjoyable dining experience safely. Please be patient with our team as we try hard to provide you with the best possible service.

We thank you in advance for all your support.

Kind regards

John Mills
Restaurant Manager