

# Telephone Charges

Telephone calls are charged at 30p per unit to all guests using the phone, and are charged one minute after the receiver has been picked up and the number dialled, even if no answer has been obtained.

To make a call within the UK dial **9**, followed by the number.

To make an international call dial **9**, followed by **00**, then the country and area code, followed by the number required.

## Call charging

Local	214 seconds for 30p
National UK	89 seconds for 30p
Mobiles	76 seconds for 30p
International	4 seconds for 30p

## Fax Charges

Our Hotel Reception will be happy to send a fax on your behalf and a full list of charges can be found at Reception or by dialling **0** for further assistance.

## Dialling other bedrooms

If you wish to speak to a guest in another hotel bedroom, add **20** to single number bedrooms and **2** to double number rooms, e.g.:-

Room 8 - Dial **208**

Room 13 - Dial **213**

## Wake Up Call

Reception will be happy to enter any wake up call on your behalf. However, if you wish to set the call yourself, the procedure is as follows:-

Dial **\*47**

Dial wake-up time using 24 hr clock  
(e.g. 0700 for 7.00 am)

Wait for tone; replace receiver

To cancel dial **\*\*47**

## Hotel Services

For Reception - Dial **0**

For Housekeeping/Dry Cleaning - Dial **0**

For Room Service/Tray Collection - Dial **0**